Welcome to the University of Kentucky. We are pleased you have joined our thriving community. This guide is designed to help you and your family obtain primary health care.

Primary care services are available in the Bluegrass area through three UK HealthCare departments:

- UK Internal Medicine
- UK Pediatrics
- UK Family & Community Medicine

These departments operate primary care clinics at several locations on and off campus. More information about these locations is available online at ukhealthcare.uky.edu/primary.

Urgent care is available for employees during regular business hours via UK University Health Services at the UK Health Plan Urgent Care Clinic. For more information, visit ukhealthcare.uky.edu/staff/health/home.

The remainder of this guide will provide more information on how to access the primary care you need.

**UK Family & Community Medicine**

[ukhealthcare.uky.edu/primary/family-community](http://ukhealthcare.uky.edu/primary/family-community)

We offer primary care and acute care services to patients of all ages and genders, as well as hospitalization under the care of our family physicians if necessary.

New patients can make an appointment at either of our locations:

- **UK HealthCare at Turfland**
  2195 Harrodsburg Road
  Lexington
  859-323-6371

- **UK HealthCare at Georgetown**
  202 Bevins Lane
  Georgetown
  859-323-9333

We offer two types of appointments for new patients:

1. Establish with your new primary care provider
2. Brief visits for acute or limited problems

**Establish with a new primary care provider**

Currently, appointments to establish with a primary care provider (PCP) are scheduled two to four months in advance, depending upon the provider you choose. A few of our providers are not accepting new patients. We hope you will call to schedule an appointment as soon as possible. We understand while you are waiting to see your new provider, you might need care for an acute or limited health problem. For those situations, we offer brief appointments, usually within 24 hours.

**Brief visits for acute or limited problems**

These appointments can address limited health care needs. They are typically narrow in scope, can be obtained the same day or the next business day, and are easier to obtain than a new provider appointment. Your visit may be with a family nurse practitioner, a physician assistant or a physician. If you have not scheduled a visit to establish care with a PCP, they will help you set one up.

**After-hours care for established patients**

Our providers are available via telephone 24 hours a day, seven days a week for established patients who have a problem that requires medical advice before the next available appointment. You can reach them using the same telephone numbers used for appointments.

During regular business hours, your call will be routed first to a nurse who will help you confer with a provider. After hours, these phone numbers route to an answering service that will page the doctor on call.

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UK Internal Medicine Group/Medicine-Pediatrics

As general internists, we specialize in providing preventive care and screening, health and wellness promotion, and healthy lifestyle management. We also specialize in managing acute and chronic medical problems in adults, such as hypertension, diabetes and other chronic conditions.

The Internal Medicine Group also includes a Medicine-Pediatrics practice. Medicine-Pediatrics providers have completed training in both specialties of internal medicine and pediatrics and provide care for all ages. We specialize in well-child care from birth to adulthood and retain our patients throughout their lives.

We also specialize in providing care to children and adolescents with chronic medical conditions, as well as coordinating the care of those seeing multiple specialists and with complex medication management.

New patients can make an appointment at:
Kentucky Clinic
740 S. Limestone
Lexington
859-323-0303

We offer two types of appointments for new patients:
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2. Brief visits for acute or limited problems

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UK Pediatrics

Pediatricians and children’s health care professionals provide comprehensive services for children from birth through adolescence. Our pediatricians and all members of the pediatric team are experts in the special needs of kids. From primary care needs to specialty care, we work with families to keep kids healthy and happy.

Routine visits include well-child checkups, school and sports physicals, and management of chronic medical issues. Please schedule appointments in advance, and provide 48 hours notice to cancel.

Most new patients can be seen within two months for well-child care with expedited access for newborns and children younger than 2.

If your child is acutely ill or you have a question, please call and ask to speak with a nurse or a member of our medical staff. Our staff will arrange a same-day appointment for acute issues if an office visit is needed.

For after-hours questions or issues, we have nurse triage as well as a physician on call. We also have an after-hours clinic, Twilight Children’s Clinic, for children who need to be seen after regular clinic hours.
Clinics by location
We have several clinics for your child’s needs:

**General Pediatric Clinic**
Kentucky Clinic
740 S. Limestone
Lexington
859-323-6211
800-333-8874

Please note, this clinic will move to a new location on Oct. 12, 2015:
Kentucky Clinic South
2400 Greatstone Point
Lexington
859-323-5643

**UK Pediatrics at Maxwell Street**
Professional Arts Center
135 E. Maxwell St.
Suite 200
Lexington
859-323-6211
800-333-8874

**Family Care Center**
1135 Red Mile Place
Lexington
859-218-2273

**Adolescent Medicine**
We know the teenage years can be an exciting and difficult time in a child’s life, with special health risks and problems. That’s why we developed the Adolescent Care Clinic, to give teens (between the ages of 10 and 21) the specialized, comprehensive care they need.
Kentucky Clinic
740 S. Limestone
Lexington
859-323-5643

**Twilight Children’s Clinic (after-hours acute care)**
The Twilight Children's Clinic makes same-day appointments after hours and on weekends. Currently this clinic has appointments 5-8 p.m. on weeknights and Noon-4 p.m. on weekends.
Kentucky Clinic
740 S. Limestone
Lexington
859-257-6730 (after 3 p.m. weekdays and after 11:45 a.m. weekends and holidays)

**UK Health Plans Urgent Care Clinic**
ukhealthcare.uky.edu/staff/health/home
The UK Health Plans Urgent Care Clinic provides a convenient option for acute care for anyone over 18 who is covered by a UK health insurance plan. If you don’t have a UK-based primary care provider or if your provider’s office can’t get you in for an acute problem, this clinic can take care of your minor illnesses and injuries.
Conveniently located on campus in the University Health Service Building (830 S. Limestone), the clinic is open Monday through Friday from 8 a.m. until 4 p.m. It is closed on weekends and university holidays.

Typical problems treated in the clinic include:
- Minor cuts, burns, lacerations, contusions or other wounds
- Minor eye injuries, infections, irritations
- Cold and/or flu symptoms, fever, cough, sore throat, ear ache
- Muscle aches/pains, strains, sprains
- Urinary tract infections
- Allergies
- Stomach upsets, nausea, vomiting, diarrhea
- Basic dermatological needs such as eczema, psoriasis, hives or rash

Same-day appointments: **859-323-SICK (7425)**.
Items to bring to your appointment include your photo ID, insurance card and co-payment.

The UK Health Plans Urgent Care Clinic does not accept Medicare or Medicaid patients. Your primary insurance plan must be one of the following: UK-HMO, UK-PPO, UK-EPO or UK-RHP.