UK HealthCare Good Samaritan Hospital – more options for health care

UK-HMO members now have a new option when you need medical attention—UK HealthCare Good Samaritan Hospital. Located at 310 S. Limestone, this hospital has a long tradition of providing exceptional patient care in a community-focused atmosphere.

UK Good Samaritan Hospital brings UK-HMO members access to an additional group of specialists and primary care physicians from the following specialties: colorectal surgery, ENT/head & neck surgery, family medicine, infectious disease, internal medicine, nephrology, neurosurgery, orthopedics, pediatrics, podiatry, pulmonary medicine, psychiatry and urology.

The hospital also offers advanced surgical services, physical medicine and rehabilitation, sleep diagnostic center, and wound care. The emergency department provides swift, convenient 24-hour service for your urgent needs.

If your doctor orders diagnostic imaging or lab tests, Good Samaritan’s outpatient diagnostic center becomes another option for UK-HMO members. This center offers MRI, EKG/EEG, CT, X-ray, mammography, ultrasound, nuclear medicine and vascular services. The outpatient diagnostic center is easily accessible, offering convenient parking and prompt appointments. Appointments can generally be scheduled within two days of your doctor ordering a diagnostic test.

All inpatient rooms are private, ensuring each patient individual attention and personal care.

The addition of UK Good Samaritan to the UK HealthCare menu of services broadens UK-HMO options for clinical services and builds upon the strong community physician base of Good Samaritan Hospital. Also, many UK HealthCare faculty now admit patients as well as perform surgery and other procedures at UK Good Samaritan in addition to UK Chandler Hospital.

For more information, call 859-257-1000 for a fact sheet.

Physicians Added to UK-HMO Provider List

The following doctors and/or medical groups are available to UK-HMO members as a result of UK Good Samaritan Hospital joining UK HealthCare:

**Anesthesia**
Commonwealth Anesthesia

**Emergency**
Marshall Emergency Services Associates

**Family Practice**
Cooper, Kirsten, MD
Dillman, Gene D., MD
Owens, James C., MD
Van Meter, William S., MD
Weis, Mark, MD

**Colorectal Surgery**
Colorectal Surgery Associates
Belin, Bruce, MD
Dvorak, John, MD
Fox, John, MD
Papp, Charles, MD
Svetich, David, MD

**ENT/Head & Neck Surgery**
Central Kentucky Head & Neck Surgical Associates
Lawson, Victor, MD

**Infectious Disease**
Lexington Infectious Disease Consultants
Dougherty, Mark, MD
Meek, John, MD
Miedler, Michael, MD
Rodrique, Daniel, MD

**Internal Medicine**
Blue Grass Internal Medicine
Beiting, Daniel, MD
Shrestha, Natalia, MD
Central Kentucky Medical Group
Banks, William, MD
Childers, William, MD
Farris, Neil, MD
Goodin, Dale, MD
Richardson, Tadaro, MD
Swisher, Mark, MD
Kentucky Internal Medicine Group
Maxson, William, MD

**Internal Medicine/Pediatrics**
Gilliam, Jai, MD
Ricketts, Lee, MD

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UK Docs are tops!

This year’s list of Best Doctors in America® includes 106 UK physicians—more than any other hospital in Kentucky. In fact, UK HealthCare’s list of Best Doctors has grown from 64 physicians listed in 2005 to this year’s 106. Best Doctors surveyed 40,000 physicians nationwide and asked them, “If you or a loved one needed a doctor in your specialty, to whom would you refer them?”

Best Doctors Inc. is a leader in providing information about the best medical care in the United States and around the world. For more than a decade, the company has been conducting the largest independent surveys of the medical profession to identify those doctors that other doctors consider to be the best in their specialties.

If you’d like a list of the UK HealthCare doctors on the 2007 Best Doctors in America list, call 257-1000 or toll free 1-800-333-8874, or visit ukhealthcare.uky.edu.

To access
UK-HMO provider lists:

Go to www.mc.uky.edu/UK-HMO

At top left corner, click on 2007-2008. This will take you to the Humana Web site.

On the right of the page under Provider Search, choose Physicians/Specialists (for therapists, chiropractors, etc., choose Other Facilities).

If you know your member ID, on the left of the page enter your ID. This will take you directly to your correct network of providers. Then continue your search with the “Agree to terms” paragraph below. If you do not know your member ID, on the right of the page under Search by Coverage & Network, choose Employer Group Plan and enter ZIP code, then Go button.

Under Select Network:

Lexington Service Area Members
Choose UK-HMO-LSA, then Go button.

Regional Service Area Members
Choose UK-HMO-RSA, then Go button.

Agree to terms under Section #2 LOCATION.

Search by County. If you are looking for a specific provider, on the right side of the page, you can enter the provider’s name in the fields provided.

To view Certificate of Coverage, you will need to log on as a member and then go to Eligibility/Benefits and choose Certificate of Coverage.

Need to see a specialist?

UK-HMO does not require members to obtain a referral to see a specialist. As long as the specialist is an UK-HMO provider, you can call that specialist directly and schedule an appointment. There are some specialists, however, who do require all of their patients to obtain a referral before scheduling an appointment. If this is the case, you will need to contact your primary care physician to be referred to that particular specialty physician.
Parking at UK Healthcare just got easier! Free shuttle offers door-to-door service

UK Albert B. Chandler Hospital visitors and patients will park in the hospital's newly constructed parking garage, riding a free shuttle to the UK Healthcare medical campus. Located on S. Limestone between Conn Terrace and Transcript Avenue, the new garage will replace the current parking structure, which will be removed to provide space for a new 1.1 million-square-foot UK Chandler Hospital.

Parkers enter the new garage from Transcript Avenue. Free shuttle service from the new garage reduces walking time for visitors, providing door-to-door service to UK Chandler Hospital or Kentucky Clinic. The shuttle to the hospital runs 24 hours a day; the Kentucky Clinic shuttle runs from 6 a.m. to 8 p.m. Monday-Friday. (The Kentucky Clinic garage remains open; the new hospital parking garage provides an alternative for clinic parkers.)

Shuttles depart from the ground level of the new garage every three minutes, with one route taking parkers to the emergency department and hospital front loop, and another route serving Kentucky Clinic. An ambassador is stationed in the parking garage from 6 a.m. to 11 p.m. seven days a week to answer questions and help guests access the shuttles, which are wheelchair accessible.

The garage’s lower levels are now open. Remaining floors will open in March 2008. As construction continues, the garage windows will be covered with boards to protect people and vehicles. Mechanical ventilation will maintain air quality in the well-lighted garage.

Ultimately, the garage will offer more than double the capacity of the former hospital garage.

UK Chandler Hospital a "Rising Star"

The University of Kentucky Albert B. Chandler Hospital recently received the Rising Star award for significant improvement from the University HealthSystem Consortium (UHC).

UK Chandler Hospitals Rising Star award is based on its overall score in UHC's 2007 Quality and Accountability Study. The improvement was based on the composite score in patient safety, mortality, clinical effectiveness and equity of care improvement.

"UHC acknowledges the staff at the University of Kentucky for focusing on quality and accountability improvement efforts. Because so many academic medical centers are working earnestly in these areas on behalf of patient safety and quality, it has become quite difficult to progress in the rankings when compared among 83 peer organizations," said Barbara J. Youngberg, vice president of UHC’s Insurance, Risk, Quality and Legal Services department.

As an alliance of 97 academic medical centers with 153 affiliated hospitals, UHC represents more than 90 percent of the nation’s nonprofit academic medical centers. The organization offers programs and services to improve clinical, operational and patient safety performance.
University of Kentucky
Health Care Plans
2333 Alumni Park Plaza, Suite 200
Lexington, KY 40517

To register for a KY Clinic appointment:
859-257-9805

LSA member services:
Toll free: 1-800-955-8547

RSA member services:
Toll free: 1-877-855-9700

Nicholasville UTC now a member option

The Nicholasville Urgent Treatment Center has been added as a participating facility for UK-HMO members:

UTC Nicholasville
204 Bellaire Drive
Nicholasville KY 40356-8840
859-887-4882

When utilizing any Urgent Care Center, there is a $15 co-pay; urgent care benefits are limited to services for a condition that requires prompt medical attention.

Please note that wellness visits and immunizations are not covered at UTCs.

Device now covered

IUDs are now covered for UK-HMO members as long as they are obtained through a UK-HMO participating Provider.

Ordering a replacement ID card is easy!

If you have not received your 2007-08 UK-HMO ID card or have lost yours, call Humana Customer Service at 1-800-955-8547 for LSA Members or 1-877-855-9700. You can also go to www.Humana.com when you need information or need to order ID cards.