New Urgent Treatment Center (UTC) Locations

We are happy to inform you there are now six UTC locations available for UK-HMO members to utilize when requiring services for a condition that requires prompt medical attention. Some examples of when you might use the UTC would be if you contact your physician’s office and there are no appointments available or if you have an urgent need outside your physician’s normal hours. When utilizing any Urgent Care Center, there is a $25 co-pay. Please note that wellness visits and immunizations are not covered at UTCs.

Fayette County
UTC Boardwalk
1401 Boardwalk
Lexington KY 40511
859-254-5520
Monday - Friday: 8 a.m. - 7:30 p.m.
Saturday: 8 a.m. - 1:30 p.m., Closed Sundays

UTC Dove Run
1055 Dove Run Road
Lexington KY 40502
859-269-4668
Monday – Sunday: 8 a.m. - 7:30 p.m.

UTC Hamburg
2424 Sir Barton Way, Suite 175
Lexington KY 40509
859-233-4882
Monday - Friday: 8 a.m. - 7 p.m.
Saturday: 9 a.m. - 3 p.m.
Sunday: 12:30 p.m.- 5 p.m.

Jessamine County
UTC Nicholasville
204 Bellaire Drive
Nicholasville KY 40356
859-887-4882
Monday - Friday: 8 a.m. - 7 p.m.
Saturday: 9 a.m. - 4 p.m.
Sunday: 12:30 p.m.- 5 p.m.

Scott County
UTC Georgetown
100 Eastside Drive, Suite B
Georgetown KY 40324
502-863-6400
Monday - Friday: 9 a.m. - 7 p.m.
Saturday: 9 a.m. - 6 p.m.
Sunday: 10 a.m. - 6 p.m.

Coverage is now being provided for the full cost of one hearing aid per hearing-impaired ear up to one $1,400 every 36 months for hearing aids for insured individuals under 18 years of age. All related services are also covered. Services must be prescribed by a licensed audiologist and dispensed by a licensed audiologist or hearing instrument specialist.

Members may choose a higher-priced hearing aid, but will have to pay the difference in cost above the $1,400 limit.
UK-HMO 2009-10 Plan Year Co-pay Changes

Just a reminder that there are new co-pays that went into effect on July 1, 2009. The changes are as follows:

- Mental Health Inpatient - $150 co-pay (substance abuse co-insurance has been removed and the inpatient day limit has been increased to 60 days per plan year)
- Mental Health Outpatient - $20 co-pay (co-insurance has been removed for all mental health visits – 20 visit limit per plan year still applies).
- Preventive Care – 100 percent covered (includes annual GYN exams)
- Primary Care Provider (PCP) - $10 co-pay
- Specialty Care Provider - $20 co-pay
- Outpatient Surgery - $50 co-pay
- MRIs, MRAs, CT scans, PET scans and SPECT scans - $50 co-pay
- Inpatient Hospital - $150 co-pay
- Emergency Room - $75 co-pay
- Mental Health Inpatient - $150 co-pay (substance abuse co-insurance has been removed and the inpatient day limit has been increased to 60 days per plan year)
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- Primary Care Provider (PCP) - $10 co-pay
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- Outpatient Surgery - $50 co-pay
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- Inpatient Hospital - $150 co-pay
- Emergency Room - $75 co-pay
- Urgent Treatment Center - $25 co-pay
- UK Children's Twilight Clinic – $15 co-pay
- Therapies – All therapies (physical therapy; occupational therapy; cardiac rehabilitation; manipulative therapy – chiropractic and osteopathic; pool therapy/exercise hydrotherapy; acupuncture; speech therapy; and pulmonary rehabilitation) have a $15 co pay. We have increased the visit limit to 45 visits per plan year combined for all therapy services.

Member Responsibilities – Check Providers for Participating Status

This is a reminder to all UK-HMO members that it is your responsibility to ensure that you are utilizing UK-HMO participating providers for all of your care. Even if a participating provider refers you to another provider or facility, it is your responsibility to make sure prior to your visit or procedure this provider or facility is truly a participating provider. As you know, UK-HMO has no out-of-network benefits except for urgent or emergent care. The only other time you may be allowed to utilize out-of-network services is if the service you require is not available at UK HealthCare. If a service is not available at UK, special authorization must be obtained in advance of your out-of-network appointment by a UK-HMO participating provider. Failure to verify the status of the provider you are scheduled to see or failure to make sure authorization has been obtained if the service you require is not available at UK could leave you financially responsible for any costs incurred.

RSA members: Just a reminder that your provider network consists of providers in your county of residence or an immediately adjoining RSA county. If the service you need is not available in one of these counties, you must come back to the University of Kentucky in Lexington.

To find out whether a provider is participating, you can either search the online provider directory, which can be accessed from UK-HMO’s Web site at www.mcp.uky.edu/ukhmo, or you can call the Customer Service number on the back of your UK-HMO ID card and verify this provider information with them. Customer Service can also tell you if there has been an authorization approved for any out-of-network services that are not available at UK. Please be sure to take this important step to protect yourself from potential financial liability.

REMEMBER: Co-payments are due to be paid at the time of each appointment or service. Please be prepared to pay your provider your co-pay at each visit.

Seasonal Flu Shots Now Available

The following UK HealthCare clinics are offering seasonal flu shots this fall. Please note these vaccines are for seasonal flu, not Novel H1N1 (swine) flu.

UK Women’s Health Clinic (located on the second floor of Kentucky Clinic)
Available for Women’s Health Clinic patients only.
Call 859-323-3900 to schedule an appointment for a nurse visit.
Monday – Friday, 8 a.m. – 10 a.m. and 2 p.m. – 4 p.m.

UK Family Practice Clinic (located on the third floor of Kentucky Clinic)
Available for Family Practice patients and any UK employee.
Monday – Friday, 8:30 a.m. – 11:30 a.m. and 1:30 p.m. – 4:30 p.m.

UK Internal Medicine Group (located on the third floor of Kentucky Clinic)
Available for all Internal Medicine Group patients, UK employees and UK Health Care Plan patients.
Adult flu shots: Monday-Friday, 1 p.m. – 4 p.m.
Pediatric flu shots: Thursday, 9 a.m. – noon

Kentucky Clinic South
The adult flu shot clinic is open to any UK employee; the pediatric flu shot clinics are open to Kentucky Clinic South patients only. Nurse appointments are also available during the week for Kentucky Clinic South patients to obtain their flu shots.
Flu shot clinic (adults): Saturday, Sept. 26, 9 a.m. – 1 p.m.
Flu shot clinic (pediatrics only): Wednesday, Sept. 23, 5:30 p.m. – 8:30 p.m.
Flu shot clinic (pediatrics only): Saturday, Oct. 10, 9 a.m. – noon.

UK Pediatrics Clinic (located in the Kentucky Clinic)
Available for patients of UK Pediatrics only. Flu shot clinics will be held every Friday afternoon beginning Sept. 9 by appointment only.
Call 859-323-6211 to schedule an appointment.

Dermatology Services in Fayette County

UK-HMO wants you to be aware of the dermatology providers who are available for your use in Lexington. These practices include: Advanced Clinical Dermatology at 1618 Harrodsburg Road, 859-288-5004; Bluegrass Dermatology at 3475 Richmond Road, Suite 200, 859-296-4400; Commonwealth Dermatology, PSC, at 2351 Huguenard Drive, Suite 200, 859-276-0191; and Kentucky Dermatology & Skin Cancer at 177 Burt Road, 859-276-1511.

The UK-HMO plan has several cosmetic exclusions on the plan, so please be aware when utilizing a dermatologist that some of these charges may be the member’s responsibility if they are deemed cosmetic in nature. Upon seeing you, the dermatology provider should be able to tell you if your condition would be considered cosmetic and therefore not a covered benefit. Even if the condition is cosmetic, your initial visit would be covered to determine exactly what condition you have. If you have a cosmetic condition and you decide to have treatment on that initial visit, the plan would only be responsible for the office visit cost and the member would be responsible for the cost of the cosmetic treatment.

UK Interventional Pain Associates moving to UK Good Samaritan Hospital

UK Interventional Pain Associates will be moving from its current location at One Plaza East, Suite 335, in Lexington, to UK Good Samaritan Hospital at 310 S. Limestone. The clinic will continue to offer the full range of chronic and interventional pain services to handle all of your pain needs. Beginning Sept. 22, the clinic will see patients at the new location only. For more information or to schedule an appointment, call 859-323-PAIN (7246).
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Jessamine County
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Nicholasville KY 40356
859-887-4882
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Access UK-HMO Web Site
Please visit the UK-HMO Web site at www.mc.uky.edu/ukhmo to find answers to all of your UK-HMO health plan questions.

LSA member services:
Toll free: 1-800-955-8547

RSA member services:
Toll free: 1-877-855-9700

To register for a KY Clinic appointment:
859-257-9805

New Hearing Aid Benefit for Children

We are happy to inform you there are now two UK-HMO participating acupuncture providers in Lexington. Acupuncture is covered under your therapy benefits on the UK-HMO plan with a $15 co-pay and a 45 visit limit per plan year (for all therapies combined). UK-HMO only covers acupuncture for certain conditions. After your examination, these providers will be able to determine if it would be covered in your case.

Connie Jennings, MD
Kentucky Clinic South
2400 Greatstone Point
Lexington KY 40504
859-257-9800

Elizabeth A. Armstrong, MD
Lexington Medical Acupuncture
380 S. Mill St.
Lexington KY 40508
859-281-0100