

**UNIVERSITY OF KENTUCKY
DENTAL CLINICS
PAYMENT POLICY**

It is the policy of the UK College of Dentistry that payment for treatment is due at the time of care.

This information is being provided for your convenience. Please contact College of Dentistry staff if you have questions or concerns.

Methods of Payment

The dental clinics accept cash, Visa, MasterCard and personal checks as payment for dental care. Payment is expected at the time of treatment.

Insurance Billing

The Dental Clinics will file insurance claims for covered patients. **HOWEVER**, the patient or guardian is ultimately responsible for payment of the charges and will be billed in the event the insurance company does not pay in full within 90 days.

NOTE: All patients must provide accurate verification of eligibility during each visit in order for the College to file insurance claims on your behalf. Patients who are unable to provide verification should expect to make payment in full at the time of treatment.

Insurance Co-Payments

All co-payments are due prior to care being provided.

Student Clinics

If you are being or wish to be treated by a student, ask the registration clerk, financial counselor or student dentist for information regarding payment policies for student care. Some exceptions to these payment policies may apply to patients who are treated by students.

Unpaid Accounts

Please note that the College of Dentistry reserves the right to withhold treatment in non-emergent cases if the patient has an unpaid account balance from previous dates of service. The College of

Dentistry also reserves the right to refer unpaid accounts to a third party collection agency for follow-up.

Financial Services

The Dental Clinics can provide you with contact information for local lending institutions that will work with qualified patients to provide loans for payment of dental services. Ask your dentist, financial counselor or registration clerk for additional information or call us at 859-323-8096.

UK Federal Credit Union Members

The UK Federal Credit Union provides patients with loan applications through their Lending Call Center, 859-257-LOAN. Ask your dentist, financial counselor or registration clerk for a brochure outlining the Credit Union's lending programs.

For questions or to schedule an appointment call

UK College of Dentistry.....	323-9707
Student Dental Clinic.....	323-6525
Urgent Dental Care.....	323-9707
Kentucky Clinic	
Adults.....	323-5562
Children.....	323-6261
Orthodontics.....	257-2760
KY Clinic South.....	257-9272
Faculty Clinic.....	323-5831
Oral/Maxillofacial Surgery....	323-5749
Orthodontics.....	323-5655
Pediatric Dentistry.....	323-6261
Periodontics.....	323-6193
Prosthodontics.....	323-5831
Endodontics.....	323-5831
Orofacial Pain.....	323-5500
Oral Pathology.....	323-5515
UK Dental Care Plan.....	323-8566